

**Public Service Company of New Hampshire, d/b/a Eversource Energy**  
**Migration of Customers To and From the Competitive Energy Supply Market**  
**2016 Report**  
**to the New Hampshire Public Utilities Commission**

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<b>October</b>							
Residential	93,963	54,928,626		432,991	21.70%	227,161,210	24.18%
Small C&I Rate G	26,277	78,301,945		75,458	34.82%	137,113,654	57.11%
Medium C&I Rate GV	1,156	125,173,975		1,387	83.35%	140,596,811	89.03%
Large C&I Rate LG	106	110,456,722		125	84.80%	114,531,635	96.44%
Lighting	<u>458</u>	<u>1,899,312</u>		<u>941</u>	<u>48.67%</u>	<u>3,353,275</u>	<u>56.64%</u>
<b>Total</b>	<b>121,960</b>	<b>370,760,581</b>	<b>611,663</b>	<b>510,902</b>	<b>23.87%</b>	<b>622,756,585</b>	<b>59.54%</b>
<b>November</b>							
Residential	97,137	56,375,660		431,705	22.50%	227,137,844	24.82%
Small C&I Rate G	26,551	72,692,291		75,190	35.31%	127,272,868	57.12%
Medium C&I Rate GV	1,143	114,376,100		1,383	82.65%	129,101,771	88.59%
Large C&I Rate LG	105	101,348,051		104	100.96%	103,166,468	98.24%
Lighting	<u>449</u>	<u>1,912,261</u>		<u>941</u>	<u>47.72%</u>	<u>3,459,783</u>	<u>55.27%</u>
<b>Total</b>	<b>125,385</b>	<b>346,704,363</b>	<b>663,978</b>	<b>509,323</b>	<b>24.62%</b>	<b>590,138,734</b>	<b>58.75%</b>
<b>December</b>							
Residential	98,820	66,426,576		433,784	22.78%	265,639,347	25.01%
Small C&I Rate G	26,550	74,557,275		75,157	35.33%	134,094,483	55.60%
Medium C&I Rate GV	1,148	120,958,497		1,425	80.56%	137,802,454	87.78%
Large C&I Rate LG	106	95,745,913		118	89.83%	97,557,462	98.14%
Lighting	<u>432</u>	<u>1,972,431</u>		<u>943</u>	<u>45.81%</u>	<u>3,692,251</u>	<u>53.42%</u>
<b>Total</b>	<b>127,056</b>	<b>359,660,691</b>	<b>638,240**</b>	<b>511,427</b>	<b>24.84%</b>	<b>638,785,997</b>	<b>56.30%</b>

\*"Total Customers" refers to all customers taking Delivery Service.

\*\*This amount is being reviewed to determine the impact of a new substation going online. If necessary, a revised amount will be reported when the review is complete.